

360 Quick Construct Owner Builder Construction Insurance Product Disclosure Statement & Policy Wording

Date of preparation: 8 November 2023

Effective date: 30 November 2023





This is an important document about insurance. It explains what is and what is not covered under the insurance policy and your and our obligations. To check the policy meets your needs, you need to understand it. If you cannot read and understand English please seek assistance from someone who can help you understand it in your preferred language.

此乃关於保险的重要文件,它解释了根据保单条款什麽是受保、什麽是不受保项目,以及你方和我方的责任条款。你必须要了解後才能决定这项保险是否能满足你的需要。如果你不能阅读和理解英文,请向能帮助你用你熟悉的语言理解内容的人求助。

هذه وثيقة هامة عن التأمين، تشرح ما تغطيه بوليصة التأمين وما لا تغطيه بالإضافة إلى التزاماتنا والنزاماتك. يجب عليك فهم محتوى البوليصة حتى تتأكد من انها تفي باحتياجاتك. إذا لم تكن تجيد قراءة الإنجليزية وفهمها، أطلب المساعدة من شخص يستطيع أن يعينك على فهم هذه الوثيقة باللغة التر تفضلها

此乃關於保險的重要文件,它解釋了根據保單條款什麼是受保、什麼是不受保項目,以及你方和我方的責任條款。你必須要了解後才能決定這項保險是否能滿足你的需要。如果你不能閱讀和理解英文,請向能幫助你用你熟悉的語言理解內容的人求助。

Đây là một tài liệu quan trọng về bảo hiểm. Nó giải thích những gì được và những gì không được bảo hiểm theo hợp đồng bảo hiểm cũng như những nghĩa vụ của quý vị và của chúng tôi. Để kiểm tra liệu hợp đồng bảo hiểm có đáp ứng được những nhu cầu của quý vị hay không, quý vị cần phải hiểu nó. Nếu quý vị không thể đọc và hiểu tiếng Anh, vui lòng nhờ ai đó có thể giúp giải thích hợp đồng cho quý vị bằng ngôn ngữ quý vị ưa dùng.

Questo è un documento importante sull'assicurazione. Spiega cosa è e cosa non è coperto in base alla polizza assicurativa ed i tuoi ed i nostri obblighi. Per verificare che la polizza soddisfi le tue esigenze, devi capirla. Se non puoi leggere e capire l'inglese, fatti assistere da qualcuno che possa aiutarti a capirla nella tua lingua preferita.

Αυτό είναι ένα σημαντικό έγγραφο σχετικά με την ασφάλιση. Εξηγεί τι είναι και τι δεν καλύπτεται από το ασφαλιστήριο συμβόλαιο και τις δικές σας και τις δικές μας υποχρεώσεις. Για να ελέγξετε αν αυτό ανταποκρίνεται στις ανάγκες σας, πρέπει να το κατανοήσετε. Εάν δεν διαβάζετε ή δεν κατανοείτε την αγγλική γλώσσα, παρακαλείστε να ζητήστε βοήθεια από κάποιον που μπορεί να σας βοηθήσει να το κατανοήσετε στη γλώσσα που προτιμάτε.

यह बीमा के बारे में एक महत्वपूर्ण दस्तावेज़ है। इसमें यह विवरण दिया गया है कि बीमा पॉलिसी में क्या कवर्ड (बीमें द्वारा सुरक्षित) है और क्या कवर्ड (बीमें द्वारा कवर्ड) नहीं है तथा इसमें आपके और हमारे दायित्वों के बारे में भी बताया गया है। यह जांच करने के लिए कि क्या पोलिसी आपकी आवश्यकताओं को पूरा करती है, आपको इसे समझने की आवश्यकता है। यदि आप अंग्रेज़ी पढ़ और समझ नहीं सकते/सकती हैं तो कृपया किसी ऐसे व्यक्ति से सहायता लें जो आपको इसे आपकी पसंदीदा भाषा में समझने में मदद कर सकता हो।

Este es un documento importante sobre seguros. En él se explica lo que cubre y no cubre su póliza de seguro y tanto sus obligaciones como las nuestras. Deberá entenderlo para determinar si la póliza se adapta a sus necesidades. Si no lee ni entiende inglés, solicite la ayuda de alguien que le pueda ayudar a entenderlo en su idioma.

ਇਹ ਬੀਮੇ ਬਾਰੇ ਇੱਕ ਮਹਤਵਪੂਰਨ ਦਸਤਾਵੇਜ਼ ਹੈ। ਇਸ ਵਿੱਚ ਇਹ ਵੇਰਵਾ ਦਿਤਾ ਗਿਆ ਹੈ ਕਿ ਬੀਮਾ ਪਾਲਿਸੀ ਤਹਿਤ ਕੀ ਕਵਰਡ (ਬੀਮੇ ਦੁਆਰਾ ਸੁਰਖਿਅਤ) ਹੈ ਅਤੇ ਕਿ ਕਵਰਡ (ਬੀਮੇ ਦੁਆਰਾ ਸੁਰਖਿਅਤ) ਨਹੀਂ ਹੈ ਅਤੇ ਇਸ ਵਿੱਚ ਤੁਹਾਡੀਆਂ ਅਤੇ ਸਾਡੀਆਂ ਜੁੱਮੇਵਾਰੀਆਂ ਬਾਰੇ ਵੀ ਦਸਿਆ ਗਿਆ ਹੈ। ਇਹ ਜਾਂਚ ਕਰਨ ਲਈ ਕਿ ਕੀ ਪਾਲਿਸੀ ਤੁਹਾਡੀਆਂ ਲੋੜਾਂ ਨੂੰ ਪੂਰਾ ਕਰਦੀ ਹੈ, ਤੁਹਾਨੂੰ ਇਸਨੂੰ ਸਮਝਣ ਦੀ ਲੌੜ ਹੈ। ਜੇ ਤੁਸੀਂ ਅੰਗਰੇਜ਼ੀ ਪੜ੍ਹ ਤੇ ਸਮਝ ਨਹੀਂ ਸਕਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਅਜਿਹੇ ਵਿਅਕਤੀ ਤੋਂ ਮਦਦ ਲਵੋ ਜੋ ਤੁਹਾਡੀ ਪਸੰਦੀਦਾ ਭਾਸ਼ਾ ਵਿੱਚ ਤੁਹਾਨੂੰ ਇਸਨੂੰ ਸਮਝਣ ਵਿੱਚ ਮਦਦ ਦੇ ਸਕੇ।



Owner Builder Construction Insurance Policy Wording/Product Disclosure Statement

Table of Contents

IMP	PORTANT INFORMATION ALL SECTIONS	2 - 3
+	THE POLICY AND POLICY SCHEDULE	2
+	YOUR POLICY SCHEDULE	2
+	YOUR POLICY	2
+	NON-RENEWABLE POLICY	2
+	ADEQUACY OF SUMS INSURED	2
+	HOW GOODS AND SERVICES TAX (GST) AFFECTS ANY PAYMENTS WE MAKE	
+	PREVENTING OUR RIGHT OF RECOVERY	3
+	OTHER PARTY'S INTEREST	3
+	EXCESSES	3
+	SEVERAL LIABILITY NOTICE	3
IMP	PORTANT INFORMATION SECTION 1	4 - 5
+	ABOUT OUR PRODUCT DISCLOSURE STATEMENT (PDS)	4
+	GENERAL INSURANCE CODE OF PRACTICE	4
+	PRIVACY	4
+	COMPLAINTS	4
+	FINANCIAL CLAIMS SCHEME	5
+	SIGNIFICANT BENEFITS & FEATURES	5
+	THE COST OF THIS COVER	5
+	COOLING-OFF PERIOD	5

IMPORTANT INFORMATION SECTION 2		
+	YOUR DUTY OF DISCLOSURE	6
+	NON-DISCLOSURE	6
+	PRIVACY	6
+	COMPLAINTS & DISPUTES	6
+	JURISDICTION & SERVICE	7
+	GENERAL INSURANCE CODE OF PRACTICE	7
GE	NERAL DEFINITIONS	8
SE	CTION 1 – MATERIAL DAMAGE	10 - 14
+	DEFINITIONS	10
+	SCOPE OF COVER	10
+	ADDITIONAL INSURED ITEMS	10
+	BASIS OF SETTLEMENT	12
+	CONDITIONS	12
+	EXCLUSIONS	13
+	OTHER TERMS	14
SE	CTION 2 – LEGAL LIABILITY	15 - 16
+	DEFINITIONS	15
+	SCOPE OF COVER	15
+	EXCLUSIONS	16
GE	NERAL CONDITIONS	20
GE	NERAL EXCLUSIONS	22



Important Information All Sections

The Policy and Policy Schedule

This Owner Builder Construction Insurance Policy is divided into 2 Sections for Your convenience. Please read them all carefully and satisfy Yourself that it provides the cover You require. If there is anything You do not understand contact 360 Quick Construct Pty Ltd (360 Quick Construct).

360 Quick Construct Pty Ltd

(**ABN** 21 158 973 365, **AFSL** 429874) Suite 1, Level 18, 201 Kent Street NSW 2000

Telephone. 1800 411 580 Fax. (02) 8072 1336 Online. 360uw.com.au

Your Policy Schedule

The information contained in Your Policy Schedule issued to You sets out the covers You have selected, including the Sums Insured and Limits of Liability. We rely on the information contained in the proposal form(s) You submitted and any other written or on-line statements or applications made by You or anyone acting on Your behalf.

Your Policy

Your Owner Builder Construction Insurance Policy (the Policy) consists of the Policy Wording and Product Disclosure Statement setting out the Terms, Conditions and Exclusions which must be read together with the Policy Schedule (Schedule) and any Endorsements (where applicable) that We give You.

This Policy is a legal contract between You and Us.

When You pay the premium, We will provide You with the cover You have chosen as set out in this Policy, during the Period of Insurance. The Excesses set out in the Schedule apply to all claims except where otherwise stated.

Please read Your Policy carefully and satisfy Yourself that it provides the cover You require. If You want more information about any part of Your Policy, please contact 360 Quick Construct.

You should keep Your Policy in a safe and convenient place for future reference.

This document is also a Product Disclosure Statement (PDS) as required by the Corporations Act in certain circumstances – see 'About Our Product Disclosure Statement (PDS)' for details and where applicable it must be read together with the Policy Wording and Policy Schedule because together, these documents make up Your Policy.

Non-Renewable Policy

The Policy is designed to cover Your specific project only, and the Period of Insurance should be chosen to reflect that. The Policy is non-renewable and the cover provided will terminate at the end of the Period of Insurance specified in the Schedule.

The Period of Insurance will commence on Your chosen day at 4pm Eastern Standard Time. Similarly, the Period of Insurance will expire on Your chosen day at 4pm Eastern Standard Time.

An extension to the Period of Insurance is not always available and will be determined by the specific details relating to Your project and the current Policy loss history. If You want to apply for an extension to the Period of Insurance, You will need to contact Your insurance broker, inform them of the current details giving rise to the need for the extension and request they approach 360 Quick Construct to consider the request.

Adequacy of Sums Insured

Our liability to You for a loss under this Policy may be limited if the Sums Insured do not represent the full insurable value of Your property covered by this Policy. It is important that You read and understand the Adequacy of Sums Insured clause in the Conditions to Section 1 of this Policy.

How Goods and Services Tax (GST) Affects Any Payments We Make

The premium payable by You for this Policy includes an amount on account of the GST.

When We pay a claim, Your GST status will determine the amount We will pay:

- a. where you are not registered for GST, the amount We will pay includes an amount on account of the GST.
- b. where you are registered for GST, and You are liable to pay an amount on account of the GST in respect of an acquisition (such as services to repair a damaged item insured under this Policy), the amount We will pay will include GST less any applicable input tax credit You are entitled to claim.

You must tell Us if You are entitled to claim an input tax credit. We will not pay any GST liability You incur arising from Your incorrect advice to Us.

"GST", "acquisition" and "input tax credit" have the same meaning as given to those expressions in the A New Tax System (Goods and Services Tax) Act 1999.



Preventing Our Right of Recovery

If You have agreed with or told someone who caused you loss, damage or liability covered by your Policy that You won't hold them responsible then, to the extent We've been prejudiced by this act, We won't cover you for that loss, damage or liability.

Other Party's Interest

You must inform Us about all parties (e.g. financiers, lessors) to be covered by this Policy. We will protect such parties' interests only if You have informed Us about them and only if such parties are stated within the Interested Parties area of the Policy Schedule.

Any person whose interests you've told us about and we've noted on your Policy Schedule is bound by the terms of your Policy in relation to any claim they make.

Excesses

You will pay an Excess for every claim You Make under this Policy, and such Excesses apply separately per Section 1 and Section 2, explained below.

However, only the highest Excess is to apply where more than one Excess per Section could be applicable to a claim.

The Excess forms part of the Sums Insured / Limits of Liability. This means that the maximum amount payable by Us under this Policy are the Sums Insured/Limits of Liability minus the Excess.

Section 1:

In respect of claims under Section 1, there are various types of Excesses that may apply as follows:

- a. Major Perils Excess
- b. Minor Perils Excess
- c. Existing Structures Excess
- d. Burglary Theft Excess.
- e. Named Cyclone Excess

The Major Perils Excess is payable where Insured Damage is caused by a Major Peril.

The Minor Perils Excess is payable where Insured Damage is caused by a Minor Peril.

The Existing Structures Excess is payable where Insured Damage is caused to any Existing Structures covered under Section 1, Additional Insured Items, where declared in the Schedule.

The Burglary / Theft Excess is payable where Insured Damage is caused by burglary or theft.

The Named Cyclone Excess is payable when Insured Damage is caused by a Named Cyclone.

Section 2:

In respect of claims under Section 2, there are Excesses for Personal Injury, Property Damage, worker injury and vibration, removal or weakening of supports and/or underpinning.

Any Excess will become payable by You progressively as the costs are incurred by Us, up to the full amount of Excess as stated in the Schedule.

In addition to the above, other types of Excesses may apply as stated in the Schedule.

Several Liability Notice

The subscribing insurers (Our) obligations under contracts of insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing insurers (Us) are not responsible for the subscription of any co-subscribing insurer who for any reason does not satisfy all or part of its obligation.



360

Ouick Construct

Important Information **Section 1**

Section 1 of this Policy is insured by QBE Insurance (Australia) Limited ABN 78 003 191 035, AFSL 239545 (QBE) and is distributed by 360 Quick Construct Pty Ltd ABN 21 158 973 365, AFSL 429874 (360 Quick Construct) on behalf of QBE acting under 360 Quick Construct's AFSL.

QBE is a member of the QBE Insurance Group of companies. QBE Insurance Group Limited ABN 28 008 485 014 is the ultimate parent entity and is listed on the Australian Securities Exchange (ASX: QBE). We have been helping Australians protect the things that are important to them since 1886.

About Our Product Disclosure Statement (PDS)

If You meet the criteria of a "retail client" as defined under the Australian Corporations legislation, this booklet becomes a Product Disclosure Statement (PDS). Other documents You receive may comprise the PDS. You'll know when this happens because it'll say so in the document. Information in this PDS might change. If the change is adverse then We'll issue a supplementary PDS, or a new PDS. You can get an up-to-date paper copy of all updates (whether adverse or not adverse) at no charge by Us, simply by contacting Us.

Ask us if you have any queries

Because We don't know Your own personal circumstances, You should treat any advice in this document as purely general in nature. It doesn't consider Your objectives, financial situation or needs. You should carefully consider the information provided with regard to Your personal circumstances to decide if it is right for You.

General Insurance Code of Practice

QBE is a signatory to the General Insurance Code of Practice (Code) and is committed to providing high standards of service. The Code covers topics like buying insurance, how claims are handled, what happens if financial hardship occurs, and complaint handling. You can read the Code at codeofpractice.com.au.

The Code Governance Committee is an independent body that monitors and enforces insurers' compliance with the Code. For more information about the Code Governance Committee please visit insurancecode.org.au.

We recognise that family and domestic violence is a complex issue and we take it seriously. For more information about support, our Family and Domestic Violence Customer Support Policy is available a gbe.com/au.

Privacy

We take the security of your personal information seriously.

We'll collect personal information when you deal with us, our agents, other companies in the QBE group or suppliers acting on our behalf. We use your personal information so we can do business with you, which includes issuing and administering our products and services and processing claims. Sometimes we might send your personal information overseas. The locations we send it to can vary but include the Philippines, India, Ireland, the UK, the US, China and countries within the European Union.

Our Privacy Policy describes in detail where and from whom we collect personal information, as well as where we store it and the ways we could use it. To get a copy at no charge by us, please visit qbe.com.au/privacy or contact QBE Customer Care.

It's up to you to decide whether to give us your personal information, but without it we might not be able to do business with you, including not paying your claim.

Complaints

We're here to help. If you're unhappy with any of Our products or services, or the service or conduct of any of Our suppliers, please let us know and We'll do our best to put things right.

Step 1 - Talk to us

Your first step is to get in touch with the team looking after Your Policy, direct debit, or claim. You'll find their contact details on Your Policy documents, letters, or emails from us. Please provide our team with as much information as possible so they can try to fix the problem quickly and fairly.

For additional assistance in lodging a complaint, please refer to gbe.com/au.

Step 2 – Customer Relations

If your complaint isn't resolved by the team looking after your Policy, direct debit, or Claim, You can ask them to refer your complaint on to Our Customer Relations team. A Dispute Resolution Specialist will review your complaint independently and provide you with Our final decision.

You can also contact QBE Customer Relations directly:

Telephone. 1300 650 503 Fax. (02) 8227 8594 Email. complaints@gbe.com

Post. GPO Box 219, Parramatta NSW 2124



Step 3 – Still not resolved?

If We're unable to resolve your complaint to your satisfaction within a reasonable time, or you're not happy with our final decision, You can refer Your complaint for external dispute resolution by contacting the Australian Financial Complaints Authority (AFCA).

We are a member of AFCA and their decisions are binding on us.

Telephone. 1800 931 678 Email. info@afca.org.au

Post. GPO Box 3, Melbourne VIC 3001

AFCA will inform you if your complaint falls within its jurisdiction. Time limits apply to most complaints to AFCA. For more information, visit afca.org.au.

More information

You can find more information about how we deal with complaints on our website at qbe.com/au or you can call us on 133 723 to speak with us or request a copy of our complaints brochure at no charge by us.

Complaints just about privacy

If you're not happy with how we've handled your personal information, call us on 1300 650 503 or email us at customercare@qbe.com. If you're not satisfied with our response, you can contact the Office of the Australian Information Commissioner (OAIC):

Telephone. 1300 363 992

Email. enquiries@oaic.gov.au

Post. GPO Box 5218, Sydney NSW 2001

Financial Claims Scheme

This policy is protected under the Financial Claims Scheme (FCS), which protects certain insureds and claimants in the unlikely event QBE becomes insolvent. You may be entitled to access the FCS if you meet the eligibility criteria. For more information, contact Australia Prudential Regulation Authority (APRA).

How to contact APRA

Telephone. 1300 558 849

Calls from mobiles, public telephones or hotel rooms may attract additional

charges

Online. apra.gov.au/financial-claims-scheme-

general-insurers

Significant Benefits & Features

Property Damage cover:

- Unforeseen physical loss or damage is covered when it happens during the time when You are insured.
- Your costs of fees for architects, engineers and surveyors, expediting expenses, government charges, goods in transit, mitigating expenses, removal of debris, temporary protection, restoration of records, increased cost of working are covered.
- For details of this cover, including additional benefits, please refer to the policy wording 'Scope of Cover', 'Additional Insured Items" and 'Exclusions'.

Options for Property Damage:

+ Existing structure cover can be included.

The Cost of This Cover

Premium is what You pay Us for this Policy and it's made up of the amount We've calculated for the risk and any taxes and government charges. When calculating Your premium We take a number of factors into account, including:

- + the location of the risk:
- + the contract value;
- + if you opt to have a higher Excess.

Your premium also includes amounts payable in respect of compulsory government charges including: Stamp Duty, GST and any Fire Services Levy (where applicable).

Cooling-off Period

If You change Your mind about Your Policy and haven't made a claim, you can cancel it within 21 days of the start date and We'll give You a full refund. If You cancel Your Policy in these circumstances, You will have no cover under the Policy. To cancel Your Policy within the cooling off period, notify Your financial services provider electronically or in writing.

You can also cancel your Policy outside the cooling off period, see 'Policy Cancellation'.



360

Section 2 of this Policy is insured by Certain underwriters at Lloyd's.

Your Duty of Disclosure

Under the *Insurance Contracts Act* 1984, You have a Duty of Disclosure. You are required before You enter into, renew, vary, extend or reinstate Your Policy, to tell Us everything You know and that a reasonable person in the circumstances could be expected to know, that is relevant to Our decision whether to insure You, and if so, on what terms.

You do not have to tell Us about any matter:

- a. that diminishes the risk,
- b. that is of common knowledge,
- that We know or should know in the ordinary course of Our business as an insurer,
- d. which We indicate We do not want to know.

Non-Disclosure

If You fail to comply with Your Duty of Disclosure, We may be entitled to reduce Our liability under this Policy in respect of a claim or may cancel this Policy. If Your non- disclosure is fraudulent, We may also have the option of avoiding this contract from its beginning.

Privacy

The Privacy Act 1988 (as amended) and the Australian Privacy Principles regulate the way businesses can collect, handle, use, keep secure and disclose personal information. Both 360 Quick Construct and We are bound by the *Privacy Act 1988*, when collecting and handling Your personal information.

360 Quick Construct and We have developed their own respective Privacy Policies which explain what sort of personal information is held about You and how it will be collected, handled, used and disclosed.

Both 360 Quick Construct and We will (at the beginning and during the term of Your Policy) collect personal information from or about You for the purpose of assessing Your application for insurance and administering Your insurance Policy, including any claims You make.

Both 360 Quick Construct and We may need to disclose Your personal information to Our reinsurers, insurance intermediaries, insurance reference bureaux, credit reference agencies, business advisers and those involved in the claims handling process (including assessors and investigators), for the purposes of assisting in providing relevant services and products, or for the purposes of litigation. Such parties may be in Australia or overseas, including in the United Kingdom, Germany and the United States of America, but these may vary from time to time.

Both 360 Quick Construct and We may disclose Your personal information to people listed as co-insured on Your Policy and to family members or agents authorised by You. Both 360 Quick Construct and Us may also disclose Your personal information to organisations which conduct customer service surveys on Our behalf.

If You do not provide Your personal information to both 360 Quick Construct and Us, We may not be able to issue insurance cover to You or process Your claim.

You have the opportunity to find out what personal information both 360 Quick Construct and We hold about You, and when necessary, correct any errors in this information, as set out in the Privacy Policies for both 360 Quick Construct and Us. You also have the opportunity to complain to 360 Quick Construct and Us if You believe there has been a breach of the Australian Privacy Principles in relation to Your personal information.

The Privacy Policies contain information about how You can make a complaint about a breach of privacy, and how that complaint will be dealt with.

For further information about the Privacy Policies or to access or correct Your personal information, please contact:

The Compliance Manager 360 Quick Construct Pty Ltd

Email. quickconstruct@360uw.com.au

Telephone. 1800 411 580

or go to the 360 Underwriting Solutions website 360uw.com.au for details of and for copies of the Privacy Policies. Alternatively, You may contact the Insurer as stated in Your Schedule.

Complaints & Disputes

If you have any concerns or wish to make a complaint in relation to this policy, our services or your insurance claim, please let us know and we will attempt to resolve your concerns in accordance with our Internal Dispute Resolution procedure. Please contact 360 Quick Construct Pty Ltd in the first instance:

The Compliance Manager 360 Quick Construct Pty Ltd

Email. quickconstruct@360uw.com.au

Telephone. 1800 411 580

We will acknowledge receipt of your complaint and do our utmost to resolve the complaint to your satisfaction within 10 business days.



If we cannot resolve your complaint to your satisfaction, we will escalate your matter to Lloyd's Australia who will determine whether it will be reviewed by their office or the Lloyd's UK Complaints team. Lloyd's contact details are:

Lloyd's Australia Limited

Email. idraustralia@lloyds.com

Telephone. (02) 8298 0783 Post: Suite 1603 Level 16,

1 Macquarie Place, Sydney NSW 2000

A final decision will be provided to you within 30 calendar days of the date on which you first made the complaint unless certain exceptions apply.

You may refer your complaint to the Australian Financial Complaints Authority (AFCA), if your complaint is not resolved to your satisfaction within 30 calendar days of the date on which you first made the complaint or at any time. AFCA can be contacted as follows:

Telephone: 1800 931 678 Email. info@afca.org.au

Post: GPO Box 3 Melbourne VIC 3001

Online. afca.org.au

Your complaint must be referred to AFCA within 2 years of the final decision, unless AFCA considers special circumstances apply. If your complaint is not eligible for consideration by AFCA, you may be referred to the Financial Ombudsman Service (UK) or you can seek independent legal advice. You can also access any other external dispute resolution or other options that may be available to you.

Jurisdiction & Service

For any Section of this policy underwritten by certain Underwriters at Lloyd's then those underwriters agree that:

- If a dispute arises under this Insurance, this Insurance will be subject to Australian law and practice and the Underwriters will submit to the jurisdiction of any competent Court in the Commonwealth of Australia.
- II. Any summons notice or process to be served upon the Underwriters may be served upon:

Lloyd's Underwriters' General Representative in Australia

Suite 1603, Level 16, 1 Macquarie Place Sydney NSW 2000 who has authority to accept service on the Underwriters' behalf:

III. If a suit is instituted against any of the Underwriters, all Underwriters participating in this Insurance will abide by the final decision of such Court or any competent Appellate Court.

In the event of a claim arising under this Insurance notice should be given as soon as reasonably practicable to:

360 Quick Construct Pty Ltd

Email. quickconstruct@360uw.com.au

Telephone. 1800 411 580

General Insurance Code of Practice

The Insurance Council of Australia Limited has developed the General Insurance Code of Practice ("the Code"), which is a voluntary self-regulatory code. The Code aims to raise the standards of practice and service in the insurance industry.

Lloyd's has adopted the Code on terms agreed with the Insurance Council of Australia. For further information on the Code please visit codeofpractice.com.au.

The Code Governance Committee (CGC) is an independent body that monitors and enforces insurers' compliance with the Code. For more information on the Code Governance Committee (CGC) go to insurancecode.org.au.

General Definitions



When used anywhere in this Policy the following definitions shall apply:

360 Quick Construct means:

360 Quick Construct Pty Ltd ABN 21 158 973 365 AFSL 429874

Aircraft means:

Any vessel, craft or object made or intended to fly or move in or through the atmosphere or space.

Project means:

All of Your activities and operations associated with the performance of the Construction Works described in the Schedule and including the ownership and tenancy of premises, and the provision of management of canteen, social sports, welfare or child care organisations for Your employees and internal first aid, fire and ambulance services.

Construction Period means:

The period commencing on the date specified in the Schedule as the commencement date of the Period of Insurance or the commencement date of the Construction Works, whichever is the later and expiring:

- a. at the time of Practical Completion of the Construction Works, and including up to fourteen (14) days in excess of the Practical Completion; or
- b. on the date those completed portions of the Construction Works are taken over, occupied or put into use; or
- on the expiry date of the Period of Insurance specified in the Schedule.

whichever occurs first.

Construction Site means:

The location(s) specified in the Schedule where any work is performed by You, for You, or in connection with the Construction Works.

Construction Works means:

All property or services provided of every kind and description (unless otherwise excluded) associated or consumed in connection with the completion of the Construction Works at the Construction Site as specified in the Schedule including, but not limited to, temporary works, temporary structures or temporary site buildings, hutments or camps (including all associated contents), scaffolding, hoardings, shuttering, falsework, mouldings, formwork, free issue materials, bridging and the like, whether owned or in the care, custody or control of You, or for which You are responsible to insure or have a financial, legal or equitable interest.

Existing Structures means:

Any permanent buildings, framework or structure located at the Construction Site prior to the commencement of the Construction Works, including:

- + interior decorations, fixtures and fittings, fitted appliances, machinery, plant, lifts and climate control systems;
- + swimming pools, ornamental fountains and ponds;
- hard tennis courts, terraces, patios, driveways, footpaths, pathways, walls, gates, fences and hedges; and
- underground service pipes, cables, sewers, drains or other water courses, fixed domestic fuel tanks, externally fixed radio and television aerials, satellite dishes, their fittings and masts, solar panels,

but excluding:

- telephone, gas, water and electricity meters pipes conduits cables and wiring other than those not the responsibility of the relevant utility provider and only those items contained entirely within the Construction Site;
- + any underground property other than domestic cellars and commercial car parks;
- any costs in cleaning or making good drains, sewers or water courses; and
- + wall and floor finishes or coverings or any contents therein.

Major Plant and Equipment means:

Your cranes, earth moving equipment, concrete mixing, batching, vibrating and screeding plant whether self-propelled Vehicles or not.

Minor Plant and Equipment and Tools means:

Your:

- drying and/or dehumidifying equipment;
- + hoists, scaffolding, props and other miscellaneous lifting tackle;
- + re-usable shoring and forming equipment;
- + welding equipment, air compressors;
- surveying equipment including laser levels;
- + hand held powered and non powered trade tools;
- all other items of Your plant and equipment, machinery, tools, unregistered Vehicles, and unregistered plant,

owned by You and not otherwise defined as Major Plant and Equipment.

However, Minor Plant and Equipment and Tools do not include computers, computer software, any computer peripheral, any photocopier, any camera, any mobile phone or any stationery.



Period of Insurance means:

The duration of this Policy as stated in the Schedule.

Policy means:

This document, the Schedule, and any Endorsements, are incorporated and shall be read as one.

Practical Completion means:

When the certificate of Practical Completion is issued, and the Construction Works have been completed except for minor omissions and minor defects which do not prevent the Construction Works from being capable of being occupied or used for their intended purpose.

Schedule means:

The Schedule or any future Schedule issued by Us as a replacement thereof.

Territorial Limits means:

Anywhere within Australia or its territories.

Vehicle means:

Any type of machine on wheels or self laid track made to be propelled by other than manual or animal power, and any trailer or other attachment made or intended to be drawn by any such machine.

Watercraft means:

Any vessel, craft or object made or intended to float on or in or travel on or through or under water.

We, Us, Our means:

The insurer(s) listed in the Schedule, each for their agreed proportion or Section of this Policy as stated in the Schedule. Each of the subscribing insurers' obligations are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing insurers are not responsible for the subscription of any co-subscribing insurer who for any reason does not satisfy all or part of its obligations.

You, Your, Yourself means:

The Insured specified in the Schedule.



Section 1 – Material Damage

Definitions

When used in this Section 1 (including Endorsements) the following definitions shall apply:

Communicable Disease means:

Any disease which can be transmitted by means of any substance or agent from any organism to another organism where:

- a. the substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and
- the method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms, and
- c. the disease, substance or agent can cause or threaten bodily injury, illness, damage to human health, human welfare or property.

Computer System means:

Any computer, hardware, information technology and communications system or electronic device, including any similar system or any configuration of the aforementioned and including any associated input, output or Electronic Data, storage device, networking equipment or back up facility.

Cyber Incident means:

Any incident including:

- a. unauthorised or malicious acts regardless of time and place, or the threat or hoax thereof; or
- b. Malware or Similar Mechanism; or
- programming or operator error whether by the Insured or any other person or persons; or
- d. any unintentional or unplanned wholly or partially outage of the Insured's Computer System not directly caused by Insured Damage;

affecting access to, processing of, use of or operation of any Computer System or any Electronic Data by any person or group(s) of persons.

Electronic Data means:

Any facts, concepts and/or information converted to a form usable for communications and/or displays and/or distribution and/or processing by electronic and/or electromechanical data processing and/or electronically controlled equipment which includes but is not limited to programs and/or software and/or other coded instructions for such equipment.

Event means:

A sudden and unforeseen happening that has taken place at a specific point in time.

Excess means:

The amounts shown in the Schedule that You shall be responsible for in respect of each claim.

Insured Damage means:

Physical loss or damage not otherwise excluded, arising out of an Event within the Territorial Limits during the Period of Insurance.

Internal Finishes means:

Floor boards, floor coverings, floor panels, floor and wall finishes, wall and ceiling panels, ceiling tiles and lining boards.

Major Peril means:

Earthquake, Storm, flood, water, landslip, erosion, subsidence, or collapse.

Malware or Similar Mechanism means:

Any programme code, programming instruction or other set of instructions intentionally constructed with the ability to damage, interfere with, or otherwise adversely affect computer programmes, data files or operations (whether involving self-replication or not), including but not limited to "Virus", "Trojan Horses", "Worms", "Logic Bombs" or "Denial of Service Attack".

Minor Peril means:

Any cause other than burglary, theft or a Major Peril.

Storm means:

Violent wind (including cyclones and tornadoes), thunderstorms or hailstorms which may be accompanied by snow or rain.

Sums Insured means:

The Sums Insured specified in the Schedule.

Scope of Cover

During the construction period

We will cover You up to the Sums Insured stated in the Schedule, for Insured Damage to the Construction Works during the Construction Period.

Additional Insured Items

We only cover those of the Additional Insured Items (a) to (k) below in respect of which a corresponding Sum Insured is shown in the Schedule. The Sum Insured shown in the Schedule for any one or more of the Additional Insured Items (a) to (k) will apply in addition to the Construction Works Sum Insured.

a. Expediting Expenses

We will cover You for those additional costs and expenses incurred by You or on Your behalf in connection with or incidental to expediting the commencement, carrying out or completion of the repair, reinstatement or replacement of the Construction Works or Existing Structures following Insured Damage including:



- express freight or delivery within Australia including carriage by air by licenced airlines operating a regular scheduled service but not aircraft chartered specifically for such carriage;
- II. hire of additional labour, plant or equipment, materials, expertise or services;
- III. accommodation or boarding costs including meals and other associated costs;
- IV. overtime or penalty rates of wages or salaries and other allowances and payments; and
- V. additional administrative or overhead expenses.

b. Removal of Debris

We will cover You for the costs and expenses incurred by You or on Your behalf in the removal, clearance, dismantling or demolition of debris, materials, property or substances (including but not limited to the removal, clearance or demolition of any damaged or undamaged Construction Works or Existing Structures following Insured Damage which renders such property no longer suitable for the purpose for which it was intended or which is necessary to enable reinstatement of the Construction Works) including the carrying out of temporary repairs, shoring up, propping and protecting undamaged property and the restoration and/or resumption of original working conditions.

c. Professional Fees

We will cover You for clerks of works salaries and expenses, legal costs, architects, engineers, surveyor's and consultant's fees necessarily incurred by You for the replacement or repair of any item of the Construction Works or Existing Structures following Insured Damage, but excluding any fees incurred for the preparation of a claim or estimation of a loss under this Policy.

d. Existing Structures

We will cover You for Insured Damage to Existing Structures located within the boundary of the Construction Site and belonging to or held in Your care, custody or control.

e. Minor Plant and Equipment and Tools

We will cover You for Insured Damage to Minor Plant and Equipment and Tools owned by You and used in the performance of the Construction Works at the Construction Site.

f. Major Plant and Equipment

We will cover You for Insured Damage to Major Plant and Equipment owned by, or the legal responsibility of You, and used in the performance of the Construction Works at the Construction Site.

g. Goods in Storage

We will cover You for Insured Damage to procured materials intended for use in the Construction Works when in storage away from the Construction Site but within the Territorial Limits, and which have been specifically allocated to the planned Construction Works, for a period of up to 90 days from their date(s) of procurement.

h. Goods in Transit

We will cover You for Insured Damage to procured materials to be used in the Construction Works whilst in transit to the Construction Site and within the Territorial Limits:

- I. beginning with loading in an undamaged condition; and
- II. continuing during transit by road, rail, waterway or by a licensed airline operating a regular scheduled service (including transhipment incidental thereto); and
- III. ending with the unloading at the Construction Site.

You will need to provide reasonable evidence that the materials were loaded in an undamaged condition.

i. Mitigation Expenses

We will cover You for mitigation expenses, being the costs and expenses reasonably incurred by You in containing, reducing, suppressing or preventing further loss or damage following Insured Damage, provided such further loss or damage is not excluded under this Policy. The amount payable under this Additional Insured Item shall exclude any amounts payable under Additional Insured Items (a) and (b).

i. Restoration of Records

We will cover You for the cost of restoration of records including but not limited to, preparing and/or re-writing and/or reproducing files, plans, drawings, designs, specifications, documents, manuscripts, business and other books and systems, media and records which may be lost, destroyed or damaged consequent upon Insured Damage. The amount payable under this Additional Insured Item shall exclude any amounts payable under Additional Insured Item (c).

k. Temporary Protection

We will cover You for shoring up, propping, underpinning or other temporary protection of the Construction Works consequent upon Insured Damage, deemed necessary by You or by a qualified person or entity representing You, to avoid further Insured Damage to the Construction Works.



Basis of Settlement

In the event of Insured Damage covered by this Policy, We will pay:

- a. for the Construction Works and Existing Structures:
 - I. in the case of Insured Damage which can be repaired, the cost of repairs necessary to restore the damaged section to the condition present immediately before the Event of the Insured Damage, less any salvage enjoyed by You; or
 - II. in the case of Insured Damage which cannot be repaired, the replacement value of the damaged section, less any salvage enjoyed by You;
- b. for Minor Plant and Equipment and Tools and Major Plant and Equipment:
 - I. in the case of Insured Damage which can be repaired, the reasonable cost to repair the damaged item to its former state of serviceability. In addition, when incurred for the purpose of effecting repairs, the cost(s) of dismantling, re-erection, and ordinary freight to and from a repair workshop, custom duties or other imposts levied to the extent that the Sum Insured is not otherwise exhausted.
 - No deduction will be made for depreciation of parts replaced, but the value of any salvage enjoyed by You will be deducted.
 - II. in the case of Insured Damage which cannot be repaired, the value of the item at the time of loss or damage, including the reasonable costs of ordinary freight and erection. The value of the item will be calculated by reference to the market value of the item immediately before the Insured Damage, having due regard to its state of repair and condition at that time, less the value of any salvage enjoyed by You.

If the estimated cost of repairs for Insured Damage equals or exceeds the actual value of the damaged section or the insured item immediately before the loss or damage occurred, then the item will be considered as destroyed, and settlement will be made on the basis provided for in (a)(ii) or (b)(ii) above.

The amount of each claim otherwise payable will be reduced by the amount of the Excess and always limited to the Sums Insured stated in the Schedule.

Conditions

The following Conditions apply to Section 1 of this Policy. There are also General Conditions which apply to all Sections of this Policy.

Adequacy of sums insured

The Sums Insured specified in the Schedule for the following insured, are not less than:

- a. for the Construction Works, their replacement / rebuild value; and
- b. for Existing Structures, their replacement / rebuild value; and
- c. for items of Major Plant and Equipment and Minor Plant and Equipment and Tools, their actual current market value at commencement of the Period of Insurance.

If in the event of Insured Damage the Sums Insured are less than 80% of the amounts required to be insured as per clause (a) and (b) and (c) above, the amount recoverable by You under this Policy in respect of these items will be reduced by such proportion as the Sums Insured bears to the amounts required to be insured.

For example, if Your sum Insured is only 50% of the value of the property required to be insured at the time that the Insured Damage occurs, We will only cover a proportional amount of Your loss, as set out below:

Full insurable value \$100,000 Sum Insured \$50.000

(i.e. 50% of the full insurable value)

Amount of Your loss \$75,000 Amount We will pay \$37,500

(i.e. 50% of the loss) less any excess

This means You will be responsible for 50% of the loss You suffer (as well as any applicable excess) because Your Sum Insured was only 50% of the value of Your property required to be insured.

The above clause will not apply if the amount of Insured Damage does not exceed 5% of the value of the Sums Insured.

Escalation allowance

If during the Period of Insurance there is an increase in the cost of the Construction Works which exceeds the Construction Works Sum Insured stated in the Schedule, then the Sum Insured for Construction Works will be automatically increased by the same proportion. Provided that the increase in the cost of the Construction Works does not exceed 15% of the Construction Works Sum Insured stated in the Schedule.

Licensed tradesmen

You must take reasonable care to ensure all Construction Works are carried out by fully licensed tradesmen, in respect of those trades required to be licensed by law.



Loss accumulation

For the purpose of the application of the Section 1 Excess, any Insured Damage arising during any one period of 72 consecutive hours caused by flood, Storm, earthquake or bushfire, will be deemed to be a single Event and therefore to constitute one loss. You may select the time from which any such period will commence but no two such selected periods will overlap.

Partial occupation of the construction works

If the whole or any section of the Construction Works is taken over, occupied, or put into use by You or others prior to completion of the Construction Works, except for completion of minor omissions and minor defects which do not prevent the Construction Works from being capable of being occupied or used for their intended purpose, We will not be liable for any Insured Damage in respect of:

- a. the occupants or their property; or
- b. third parties or their property,

arising from such actions, unless expressly agreed upon and specified in the schedule and You have paid any additional premium and bear any excess which may be required by Us.

Exclusions

The following Exclusions apply to Section 1 of this Policy. There are also General Exclusions which apply to all sections of this Policy.

We will not be liable for any loss or damage:

- a. caused by wear and tear, corrosion, oxidation or deterioration, due to lack of use or atmospheric conditions.
- caused to machinery, plant or equipment during testing or commissioning:
 - I. by intentional overloading or experiments,
 - II. for which the supplier or manufacturer is responsible by law or under contract, or
 - III. which is second hand re-conditioned, refurbished, used, experimental or prototypical.
- c. caused by electrical or mechanical breakdown to the Construction Works during any period of testing or commissioning.
- d. to Vehicles registered for general road use, unless such Vehicles are in use on or about the Construction Site in direct connection with the Construction Works and are covered under Additional Insured Items (e) or (f).
- e. to Watercraft, Aircraft or aerial devices.
- f. to cash, bank-notes, treasury-notes, cheques, postal orders, money- orders, stamps, deeds, bonds, bills of exchange, promissory notes or securities.
- g. caused by action of vermin, termites, moths or other insects.

- h. to Electronic Data provided this Exclusion does not apply to Insured Damage arising out of fire, lightning, thunderbolt, explosion, implosion, earthquake, subterranean fire, volcanic eruption, impact, aircraft and / or other aerial device and/ or articles dropped therefrom, sonic boom, theft which is a consequence of theft of any computer and /or computer hardware and/or firmware and/or microchip and/or integrated circuit and/or similar device containing such electronic data, breakage of glass, the acts of persons taking part in riots or civil commotions or of strikers or of locked out workers or of persons taking part in labour disturbances which do not assume the proportions of or amount to an uprising, storm and/or tempest and/or rainwater and/or wind and/ or hail, water and/or other liquids and/or substances discharged and/or overflowing and/or leaking from any apparatus and/or appliance and/or pipes.
- caused by sonic boom or pressure wave arising from Aircraft or Watercraft.
- j. caused by mould, mildew, fungus, spores or other micro organism of any type, nature or description including but not limited to any substance whose presence poses an actual or potential threat to human health.
 - This Exclusion additionally applies to any loss of use, occupancy or functionality, or any costs or expense arising from its removal, clean up, abatement, disposal or other steps taken to control its future presence or medical and/or legal concern.
- k. Insured Damage to Construction Works in the course of ocean marine shipment between countries or transit by air between countries but not excluding the course of transportation within Australian coastal waters or airways after such property has been first unloaded or landed in Australia.
- caused directly or indirectly by bushfire during the first seven days of the Period of Insurance.

We will not be liable for the cost of:

m. replacement, repair or rectification of any Insured Damage caused by any fault, defect, error or omission in material, workmanship, design, plan or specification, but this Exclusion will be limited to the machine, structure or works immediately affected and it will not exclude loss of or damage to work properly carried out resulting from such fault, defect, error or omission.

For the purpose of this Policy and not merely this Exclusion, property shall not be regarded as lost or damaged solely by virtue of the existence of any fault, defect, error or omission in material, workmanship, design, plan or specification in any item or component part thereof.



- n. loss discovered only at the time an inventory or stock check is taken unless such loss can be attributed to burglary or theft.
- o. normal upkeep of the Construction Works.
- any temporary repairs, unless such repairs are covered under Additional Insured Items.
- q. repairing or replacing parts requiring periodic or frequent replacement, repair or maintenance such as (but not limited to) fuses, shear-pins, rupture plates, or other expendable load limiting devices, bits, drills, knives, saw blades or other cutting devices, dies, moulds, patterns, pulverising and crushing surfaces, screens, sieves, filters, ropes, belts, chains, elevator and conveyor belts, batteries, flexible pipes, seals, glands, jointing, packing material, tyres and tracks.
- r. additional dewatering expenses incurred because the quantities of water exceed those allowed for in the design plans and specifications for the Construction Works.
- expenses incurred for additional installations and facilities for the discharge of run-off or underground water.
- expenses incurred for grouting or any other measures to remedy leakage of water into excavations, foundations or basements.
- consequential loss, loss of use, penalties, fines, liquidated damages or aggravated, punitive or exemplary damages.
- v. legal liability resulting from any Event.
- w. demolition or removal by government, local government, statutory authority or public authority.
- x. incorrect siting of the Construction Works
- y. replacement, repair or rectification of any Insured Damage to Internal Finishes unless the section of the Construction Works where Internal Finishes are to be installed have been made weather proof to the extent that all windows, glazing, external walls, roof and floor openings have been sealed against Storm and the ingress of external sources of water and wind.

Communicable disease

We shall not be liable for any loss, damage, claim, cost, or expense of whatsoever nature directly or indirectly caused by, contributed to by, resulting from, arising out of, or in connection with a Communicable Disease or the fear or threat (whether actual or perceived) of a Communicable Disease regardless of any other cause or event contributing concurrently or in any other sequence.

Cyber incident

We shall not be liable for any loss, damage, claim, cost, or expense that is directly or indirectly caused by, contributed to by, resulting from, arising out of or in connection with any cyber incident.

Other Terms

References to legislation

Legislation referenced in this Policy includes subsequent legislation. Any term used in this Policy and defined by reference to legislation will have the meaning given in any replacement definition or definition with materially the same object or purpose in subsequent legislation.

'Subsequent legislation' means:

- + an act or regulation as amended, replaced or re-enacted;
- where an act or regulation has been repealed, the current equivalent act or regulation (Commonwealth, State or Territory) with materially the same object or purpose whether in whole or in part.



Section 2 – Legal Liability

Definitions

When used in this Section 2 (including Endorsements) the following definitions shall apply:

Employment Practices means:

Any wrongful or unfair dismissal, denial of natural justice, defamation, misleading representation or advertising, harassment or discrimination directly or indirectly related to employment of any person or persons by You.

Limit of Liability means:

The applicable Limit of Liability specified in the Schedule.

Occurrence means:

An event which results in Personal Injury or Property Damage neither expected nor intended from Your standpoint. All Personal Injury and Property Damage arising out of continuous or repeated exposure to substantially the same general conditions shall be construed as arising out of one Occurrence.

Personal Injury means:

- a. bodily injury (and this expression includes death and illness), disability, shock, fright, mental anguish, mental injury including loss of service resulting therefrom;
- false arrest, wrongful detention, false imprisonment, malicious prosecution, humiliation or discrimination;
- wrongful entry or eviction or other invasion of the right to private occupancy;
- a publication or utterance of a libel or slander or other defamatory, disparaging or derogatory material;
- assault and battery not committed by You or at Your direction unless reasonably committed for the purpose of preventing or eliminating danger to persons and/or property.

Pollutants means:

Any solid, liquid, gaseous or thermal irritant or contaminant, including but not limited to smoke, vapour, soot, fumes, acids, alkalis, chemicals and waste. Waste includes material to be recycled, reconditioned or reclaimed.

Products/Completed Operations means:

All Your completed Construction Works (which includes without limitation, buildings, refurbishments, construction/civil works of every description, all goods, property, products or materials sold, owned (or Your responsibility) hired out, worked upon, altered, repaired, manufactured or supplied by or under Your direction) and including all discontinued Product/ Completed operations, where such work or property is no longer in Your custody or control.

Construction Works which may require further service, maintenance, correction, repair or replacement because of any defect or deficiency but which are otherwise completed shall be deemed completed.

Property Damage means:

- a. physical damage to, or loss or destruction of tangible property including any resulting loss of use of that property; or
- b. loss of use of tangible property which has not been physically damaged lost or destroyed provided such loss of use is caused by damage to other tangible property.

Voluntary Worker means:

any person who undertakes any activity in any way connected to the Construction Works:

- a. on a voluntary basis; or
- b. for which any form of reward will not be a component of their taxable income; or
- where there is no quote and/or written agreement on costs of work prior to any work being conducted.

Scope of Cover

Public liability

We will pay up to the Limit of Liability:

- a. all sums which You become legally liable to pay by way of compensation; and
- b. all costs awarded against You,

in respect of Personal Injury or Property Damage happening during the Period of Insurance and caused by an Occurrence within the Territorial Limits in connection with the carrying out of the Insureds Project specified in the Schedule.

Defence of claims

With respect to the Indemnity provided by this Section 2, We will:

- a. defend in Your name and on Your behalf any claim or legal action against You seeking damages on account of Personal Injury or Property Damage even if the action is groundless, false or fraudulent, and We will investigate, negotiate and settle any claim or legal action as We see fit:
- b. pay all legal costs and expenses incurred by Us and all interest accruing after judgment until We have paid, tendered or deposited in court such part of the judgment as does not exceed the Limit of Liability;
- reimburse You for all reasonable expenses, other than loss of earnings, incurred in connection with the defence of a claim or legal action with Our consent;
- d. pay reasonable expenses incurred by You for first aid to others at the time of Personal Injury caused by an Occurrence (other than medical expenses prohibited by Section 126 of the *Health Insurance Act 1973*).



Provided that:

- a. We will not be obliged to pay any claim or judgment or to defend any claim or legal action if the Limit of Liability has been exhausted by payment of judgments or settlements.
- b. if a payment exceeding the Limit of Liability has to be made to dispose of a claim, Our liability to pay any costs, expenses and interest under this Section 2 will be limited to that proportion of those costs, expenses and interest as the Limit of Liability bears to the amount paid to dispose of the claim.

The amount thus incurred, except payments in settlement of claims, suits and all costs awarded against You, are payable by Us in addition to the Limit of Liability except in respect of any claims made or actions taken in the USA or Canada and their respective territories and protectorates or any other territory coming within the jurisdiction of the courts of these countries where the Limit of Liability shall apply inclusive of all costs and expenses as set out in 'Defence of Claims' in this Policy.

Limit of Liability

Our maximum liability in respect of any one Occurrence will not exceed the Limit of Liability.

Exclusions

The following Exclusions apply to this Section 2 of this Policy. There are also General Exclusions which apply to all Sections of this Policy.

This Section 2 does not cover liability in respect of:

Employment liability

Personal Injury imposed:

- a. by any workers compensation law,
- b. by the provision of any industrial award, agreement or determination or any contract or employment or workplace agreement where such liability would not have been imposed in the absence of such industrial award, agreement or determination or contract of employment or workplace agreement, or provided that if You are:
 - required by law to insure or otherwise fund, whether through self insurance, statutory fund or other statutory scheme, all or part of any common law liability (whether limited or not) for such Personal Injury, or

II. not required to so insure or otherwise fund such liability by reason only that the Personal Injury is to a person who is not a worker or employee for the purposes of the relevant worker's compensation laws or the Personal Injury is not an injury which is subject to such law.

then this Policy will respond to the extent that Your liability would not be covered under such fund, scheme, policy of insurance or self insurance arrangement had You complied with Your obligations pursuant to such law.

There is no cover under this Policy for and in respect of Employment practices.

Property in your care, custody or control

Property Damage to property owned by You or property in Your care, custody or control other than:

- a. property leased or rented to You; or
- b. vehicles (other than Vehicles owned or used by or on behalf of You) in Your care, custody or control but only while such vehicles are in a car park owned or operated by You other than for income or reward as a car park operator.
- Clothing and personal effects of Your directors, employees and visitors;
- d. Premises (or their contents) not owned, leased or rented by You but temporarily occupied by You for work therein; or
- e. Any other property not owned by You but temporarily in Your care, custody or control. However Our liability under this clause (e) shall not exceed the amount specified in the Schedule for property in Your care, custody or control.

Aircraft and watercraft

Claims arising out of the ownership, maintenance, operation or use by You of:

- a. any Aircraft or hovercraft; or
- b. any Watercraft exceeding 10 metres in length.

Vehicles

Personal Injury or Property Damage arising out of the ownership, possession, operation, maintenance or use by You of any Vehicle:

- a. which is registered or which is required under any legislation to be registered; or
- in respect of which compulsory liability insurance or statutory indemnity is required by virtue of any legislation (whether or not that insurance is effected);



Exclusions (a) and (b) above do not apply to Vehicles being used as a tool of trade including loading and unloading of or the delivery or collection of goods to or from any Vehicle in connection with the Construction Works at the Construction Site specified in the Schedule and Exclusions (a) and (b) do not apply to:

- c. Personal Injury where:
 - That compulsory liability insurance or statutory indemnity does not provide indemnity; and
 - II. The reason or reasons why that compulsory liability insurance or statutory indemnity does not provide indemnity do not involve a breach by You of legislation relating to Vehicles.

Contractual liability

Any obligation assumed by You under any agreement or contract except to the extent that:

- a. the liability would have been implied by law;
- the liability arises from a provision in a contract for lease of real or personal property other than a provision which obliges You to effect insurance or provide indemnity in respect of the subject matter of that contract;
- c. the liability is assumed by You under a warranty of fitness or quality as regards to Your Products/ Completed Operations.
- d. the liability is assumed under a contract that is usual to the Insureds Project specified in the Schedule.

Professional liability

The rendering of or failure to render professional advice or service provided for a fee by You or any error or omission connected therewith provided this Exclusion shall not apply to:

- a. Personal Injury or Property Damage resulting therefrom; or
- b. the rendering of or failure to render professional medical advice by medical persons employed by You to provide first aid and other medical services on any of Your premises or in connection with the Insureds Project specified in the Schedule.

Libel and slander

The publication or utterance of a libel or slander:

- a. made prior to the commencement of the Period of Insurance; or
- made by You or at Your direction with knowledge of its falsity; or
- related to advertising, broadcasting or telecasting activities conducted by You or on Your behalf.

Territorial limits

- claims made or actions instituted within any country, state or territory (outside Australia) that require insurance to be insured or secured with an insurer or organisation licensed in that country, state or territory to grant such insurance;
- claims made and actions instituted within the USA or Canada or any other territory coming within the jurisdiction of the courts of the USA or Canada;
- c. claims and actions to which the laws of the USA or Canada apply.

Provided that, Exclusions (b) and (c) above do not apply to claims and actions arising from the presence outside Australia of any of Your employees and/or directors, partners or proprietors who are normally resident in Australia and who are not undertaking manual work or supervision of work of any kind while in the USA or Canada.

Asbestos

Liability resulting from the existence, mining, handling, processing, manufacture, sale, distribution, storage or use of asbestos, asbestos products and/or products containing asbestos.

Products/completed operations

Personal Injury or Property Damage arising out of or in connection with Your Products/Completed Operations or work completed by or for You or for any costs or expenses incurred in repairing, replacing or making any refund in respect of Your Products/Completed Operations or such work.

Product guarantee

For Personal Injury or Property Damage occurring as a consequence of the failure of any of Your Products/Completed Operations to cure, alleviate, prevent, monitor, detect, eliminate or retard any Personal Injury or Property Damage or any other product guarantee as expressly or impliedly warranted or represented by You or which is imposed by law of statute.

Product recall

For any costs or expenses arising from the recall of Your Products/ Completed Operations.

For damages claimed for the recall, inspection, repair, replacement or loss of use of Your Products/Completed Operations or work completed by or for You or of any property of which Your Products/Completed Operations or work form a part, if such Products/Completed Operations, work or property recalled from the market or from use because of any known or suspected defect or deficiency therein.



Exports to the USA or Canada

For Personal Injury or Property Damage caused by or arising out of Your Products/Completed Operations exported to United States of America or the Dominion of Canada or any territory coming within the jurisdiction of the courts of the United States of America or the Dominion of Canada.

Fines, penalties or liquidated damages

Fines or penalties imposed by law or any liquidated damages.

Punitive damages

Punitive damages, exemplary damages, aggravated damages and any additional damages resulting from the multiplication of compensatory damages.

Assault and battery

Personal Injury or Property Damage caused by or arising from assault and battery committed by You or at Your direction unless reasonably necessary for the protection of persons or property.

Tobacco

Personal Injury arising directly or indirectly out of or due to the inhalation or ingestion of, or exposure to:

- a. tobacco or tobacco smoke; or
- any ingredient or additive present in any articles, items or goods which contain or include tobacco.

Information technology hazards, computer data, program and storage media

- a. liability in respect of Personal Injury or Property
 Damage arising, directly or indirectly, out of, or in any
 way involving Your internet operations; or
- b. Property Damage to computer data or programs and their storage media arising directly or indirectly out of or caused by, through or in connection with:
 - I. the use of any computer hardware or software:
 - II. the provision of computer or telecommunication services by You or on Your behalf; or
 - III. the use of computer hardware or software belonging to any third party, whether authorised or unauthorised including damage caused by any computer virus.

But this Exclusion does not apply to:

c. Personal Injury or Property Damage arising out of any material which is already in print by the manufacturer

- in support of its product, including but not limited to product use and safety instructions or warnings, and which is also reproduced in its site; or
- d. liability which arises irrespective of the involvement of Your internet operations.

Nothing in this Exclusion will be construed to extend coverage under this Policy to any liability which would not have been covered in the absence of this Exclusion.

Loss of use of tangible property

The loss of use of tangible property which has not been physically damaged or destroyed resulting from:

- A delay in or lack of performance by or on behalf of You of any contract or agreement; or
- 2. the failure of any Products/Completed operations to meet the level of performance, quality, fitness or durability expressly or impliedly warranted or represented by You but this Exclusion does not apply to loss of use of other tangible property directly or indirectly caused by, arising out of or in any way connected with or resulting from the sudden and accidental physical damage to or destruction of the Products/Completed operations after such Products/ Completed operations have been put to use by any person or organisation other than You.

Persons residing with you

- a. personal Injury to You or any person who normally lives with You;
- b. property belonging to You or any person who normally lives with You or to Your or their employees.

Faulty workmanship

Property Damage to that part of any property upon which You are or have been working where the Property Damage arises from Your work or the cost of performing, correcting or improving any work undertaken by You.

Voluntary workers

Liability in connection with Personal Injury to, or Property Damage of any Voluntary Workers.

Non-building activities

Liability in connection with Personal Injury or Property Damage of any person whilst at the Construction Site where such liability arises from any non-building activities whatsoever.

Pollution

- a. Personal Injury or Property Damage caused by or arising out of the discharge, dispersal, release, seepage, migration or escape of Pollutants into or upon land, the atmosphere, or any water course or body of water, but this General Exclusion does not apply if the discharge, dispersal, release or escape is sudden, identifiable, unexpected and unintended and takes place in its entirety at a specific time and place.
- b. any cost or expense incurred in the prevention, removing, nullifying or clean-up of such contamination or pollution but this General Exclusion does not apply to clean-up, removal or nullifying expenses only, which are consequent upon a sudden, identifiable, unexpected, unintended happening taking place in its entirety at a specific time and place which results in Personal Injury and/or Property Damage.
- c. the actual, alleged or threatened discharge, dispersal, release, seepage, migration or escape of Pollutants caused by any Products/Completed Operations that has been discarded, dumped, abandoned or thrown away by others.
- d. the actual, alleged or threatened discharge, dispersal, release, seepage, migration or escape of Pollutants in the United States of America (USA) or Canada or in any country to which the laws of the USA or Canada apply.

Our liability under clauses (a) and (b) above in respect of any one discharge, dispersal, release, migration or escape and for all discharges, dispersals, releases, seepage and escape of Pollutants during any one Period of Insurance will not exceed the Limit of Liability.

Underground services

Liability in connection with Personal Injury or Property Damage arising from any work undertaken on or around underground pipes and cables unless You obtained and relied upon advice in printable form from the relevant authorities as to their physical location.

General Conditions



The following General Conditions apply to all sections of this policy.

Multiple Insureds and Severability

Each of the parties comprising You shall for the purpose of this Policy be considered a separate co-insured entity, with the words You, Your, Yourself applying to each as if they were separately and individually insured provided that our total liability under this Policy to You collectively shall not exceed the Sums Insured or Limit of Liability.

Accordingly Our liability under this Policy to any one insured party shall not be conditional upon the due observance and fulfilment by any other insured party of the terms and Conditions of this Policy or of any duties imposed upon that insured party relating thereto and shall not be affected by any failure in such observance or fulfilment by any such other party.

It is understood and agreed that any payment or payments by Us to any one or more of the insured parties shall reduce to the extent of that payment Our liability to You arising from any one Occurrence or Event, as relevant, giving rise to a claim under this Policy.

We shall be entitled to avoid this Policy in respect of any insured party in circumstances of fraudulent misrepresentation or fraudulent non-disclosure (each referred to in this clause as a Vitiating Act) committed by that insured party.

For the avoidance of doubt it is however agreed that a Vitiating Act committed by one insured party shall not prejudice the right to indemnity of any other insured party who has a financial, legal or equitable interest and who has not committed the Vitiating Act.

Our Right of Inspection

We will be permitted but not obliged to inspect the Construction Works or the Construction Site at any time, subject to reasonable notice. Neither Our right to make inspections nor the making of such inspection or any report will constitute an undertaking to determine or warrant that such property or operations are safe or healthful or are in compliance with any law, rule or regulation.

Subrogation

We shall waive any rights and remedies to which We become entitled by subrogation against any party insured under this Policy, except as against a party insured under this policy that is responsible for a Vitiating Act (as defined in the Multiple Insureds and Severability General Condition).

In the event that We have a right to recover any monies payable under this Policy from any person other than You, You agree to give all reasonable assistance fully in any action which We may take. We may take action before We pay Your claim and whether or not You have been fully compensated for Your actual loss.

Other Insurance

When making a claim under this Policy, You must notify Us of any other insurance that You are aware will or may, whether in whole or in part, cover any loss insured under Your Policy.

If at the time of any loss, damage or liability there's any other insurance (whether issued to You or any other person) which covers the same loss, damage or liability You must provide Us with any reasonable assistance We require to make a claim for contribution from any other insurer(s).

Breach of Conditions

Any breach of any Condition of this Policy, without Your knowledge and consent or beyond Your control shall not prejudice the cover provided by this Policy. Notice in writing shall be given to Us upon such breach coming to Your knowledge and such additional premium as may be reasonably required by Us shall be paid as from the date of the breach first coming to Your knowledge.

Reasonable Care & Precautions

You must take all reasonable care and precautions:

- a. to prevent Personal Injury and Property Damage;
- to comply with all laws and statutory obligations and bylaws or regulations imposed by any public authority for the safety of persons or property;
- to employ competent Contractors, sub-contractors of every tier, and employees; and
- to maintain all premises, fittings and plant and everything used in the Construction Works in sound condition.

Policy Cancellation

This policy may be cancelled:

- a. by You, giving notice to Us at any time. Notice will be effective when received by Us. If the Construction Works have commenced or if You have made, or will make a successful claim under this Policy during the Period of Insurance to be cancelled, You will not be entitled to a refund of premium in respect of the unexpired Period of Insurance. If You have paid your premium in advance, We will refund You the proportion of the premium for the remaining Period of Insurance, less any non-refundable government fees, duties or charges.
- b. by Us, in accordance with the provisions of the Insurance Contracts Act 1984. You will be entitled to a refund of premium in respect of the unexpired Period of Insurance, provided You have not made a claim during the Period of Insurance to be cancelled.

In either event, You must provide all information reasonably requested by Us to enable the calculation of the final premium.



Claims Procedures

Upon the discovery of any Event, Occurrence or circumstance giving rise or likely to give rise to a claim under this Policy, You must:

- a. give 360 Quick Construct notice as soon as is reasonably practicable after You become aware of such happening;
- b. take reasonable steps to prevent further loss;
- c. furnish all such proof, relevant information and declaration with respect to the claim as 360 Quick Construct or We may reasonably require;
- at all reasonable times permit Us, Our agents or representatives to enquire into, investigate and examine the circumstances of any loss;
- e. in the event of suspected criminal activity, inform the police as soon as is reasonably practicable;
- f. if required, carry out repairs or make good any minor damage, but in all other cases You must give Us, Our employees, agents or representatives an opportunity to inspect the loss or damage before any repairs or alterations are effected. If no inspection is carried out by, or on behalf of Us within a period of time, which is reasonable having regard to the location of the risk, weather conditions and any other relevant factors, You may proceed with such repairs or replacement.

Law & Jurisdiction

This Policy is exclusively subject to the law of Australia.

All disputes arising out of or under this Policy will be subject to determination by any court of competent jurisdiction in Australia.

Headings

The 'headings' in this Policy are included for the purposes of reference only and do not form part of this Policy for interpretation purposes.

Difference in Conditions/ Deductible/Excess

Subject to individual agreement and rating by Us, where another party elects to effect the Contract Works insurance, this Policy will apply to losses not recoverable or in excess of losses recoverable thereunder, subject always to the terms, Conditions and Exclusions of this Policy.

Changes to Risk

If there is any material change in the risk, or the nature of the risk, as disclosed to us at the commencement or renewal of this Policy or in the Policy Schedule:

- + You must notify 360 Quick Construct, by providing 360 Quick Construct full details of the change.
- + You must:
 - take such additional precautions to minimise the risk that are reasonable in all the circumstances;
 and
 - comply with Our reasonable directions or requirements.
- + 360 Quick Construct may adjust the indemnity and/or the premium accordingly.

We will not pay for Damage, injury, loss or Your liability if you make or allow any material alteration that increases the risk, that We or 360 Quick Construct have not agreed.





The following General Exclusions apply to all Sections of this Policy.

We will not be liable for:

Abandonment

 Insured Damage or any liability arising out of abandonment of the Construction Works or cessation of the Construction Works (other than delay due to Insured Damage) exceeding 30 consecutive days.

War

b. Insured Damage or any liability arising out of a consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not) civil war, rebellion, revolution, insurrection, or military or usurped power, confiscation, nationalisation, requisition or destruction or damage by or under the order of any government or public or local authority.

Nuclear Risks

- Insured Damage or any liability directly or indirectly caused by or contributed to by or arising from:
 - ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion or nuclear fuel; or
 - II. nuclear weapons material.

For the purpose of this General Exclusion only, combustion shall include any self-sustaining process of nuclear fission.

Wilful Acts, Omissions and Recklessness

 any wilful act, wilful omission or recklessness committed by You.

Terrorism

e. any act(s) of terrorism.

For the purpose of this General Exclusion, an act of terrorism includes any act, or preparation in respect of action, or threat of action designed to influence the government de jure or de facto of any nation or any political division thereof, or in pursuit of political, religious, ideological or similar purposes to intimidate the public or a section of the public of any nation by any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) de jure or de facto and which:

- I. involves violence against one or more persons; or
- II. involves damage to property; or
- III. endangers life other than that of the person committing the action; or
- IV. creates a risk to health or safety of the public or a section of the public; or
- is designed to interfere with or to disrupt an electronic system.

Sanctions

f. We will not be liable to provide any cover, pay any claim or provide any benefit under this Policy, to the extent that to do so may expose us to any sanction, prohibition or restriction under United Nations resolutions or any applicable trade or economic sanctions, laws or regulations of any country.

Fire Precautions

g. Insured Damage or any liability caused by or arising out of non-compliance by You or by others working on Your behalf with applicable laws and standards relating to welding and allied processes including, but not limited to, AS 1674.1-1997 "Safety in welding and allied processes – Fire precautions" published by Standards Australia and as amended or substituted from time to time.

This Policy also excludes any loss, destruction, damage, death, injury, illness, liability, cost or expense of any nature directly or indirectly caused by, contributed to by, resulting from or arising out of or in connection with any action taken in controlling, preventing, suppressing, retaliating against, or responding to or in any way relating to (b), (c) or (e) above.

Laws Impacting Cover

h. We will not be liable to provide any cover, pay any claim or provide any benefit under this policy, to the extent that it is unlawful for us to do so.





NSW Suite 1, Level 18 201 Kent St Sydney, NSW 2000